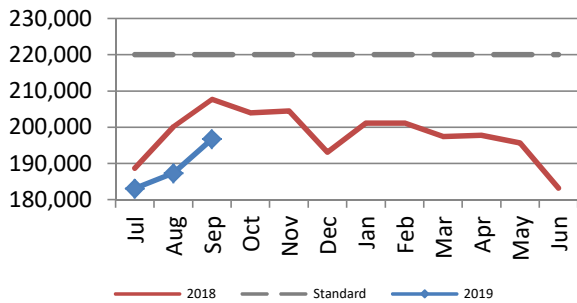


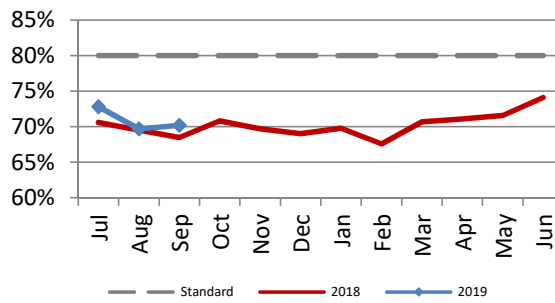
Oahu Transit Services - Fixed Route
 Monthly Performance Report
 For the Month Ending September 2018

Key Performance Indicators (KPI)	September 2018	September 2017	Percent Change	3 Month FY2019	3 Month FY2018	Percent Change	Goals
Total Monthly Ridership	5,090,452	5,435,893	-6.35%	15,377,402	16,120,255	-4.61%	
Average Weekday Ridership	196,755	207,687	-5.26%	189,075	198,850	-4.92%	220,000
Percent of Trips On Time	70.2%	68.5%	1.7%	70.90%	69.53%	1.37%	80%
Bus Availability	90.8%	87.7%	3.1%	90.7%	87.7%	3.03%	90%
Bus Miles/Major Collisions	252,408	197,445	27.84%	313,797	230,149	36.34%	200,000
Preventable Accidents/Million Miles (rolling 13 Mos)				1.58	1.89	-16.40%	3.00
Bus Miles/Mechanical Road Calls	10,974	8,502	29.07%	10,706	9,827	8.94%	10,000
Spare Ratio	20.35%	20.54%	-0.19%	20.35%	20.18%	0.17%	>20%
Percent of Inspections Completed On Time	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	98%
Percent Maintained Pullouts	99.50%	99.48%	0.02%	99.49%	99.37%	0.12%	100%
Cost per Hour	\$131.40	\$126.24	4.09%	\$136.54	\$131.51	3.82%	\$120
Cost per Trip	\$3.35	\$3.02	11.04%	\$3.52	\$3.26	8.09%	\$2.50
Cost per Mile	\$9.66	\$9.24	4.58%	\$9.95	\$9.60	3.62%	
Farebox Recovery	26.97%	25.73%	1.24%	25.12%	23.69%	1.43%	30%
Trips per Hour	39.19	41.80	-6.26%	38.87	40.48	-3.99%	48
Trips per Mile	2.88	3.06	-5.82%	2.83	2.95	-4.17%	
Passenger Miles per Revenue Hour	209.31	219.23	-4.53%	210.23	216.09	-2.71%	250
Average System Speed	12.76	12.60	1.30%	12.75	12.68	0.52%	
Percent Complete in 30 Days (Customer)	95.03%	98.68%	-3.7%	97.49%	99.08%	-1.6%	
Complaint Rate (Complaints per 100,000 trips)	9.65	9.99	-3.44%	9.67	9.96	-2.85%	10

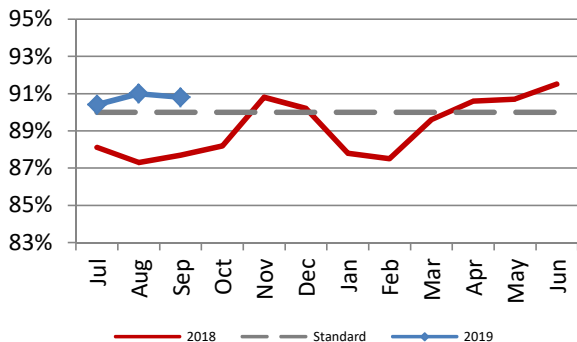
TheBUS
 Average Weekday Ridership



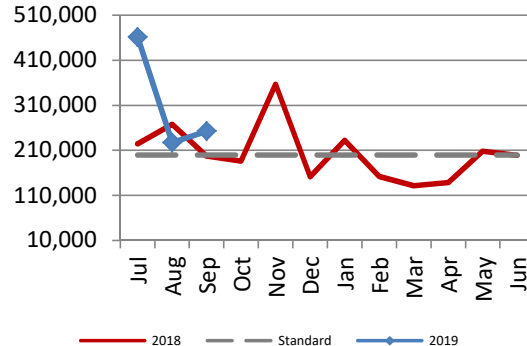
TheBUS
 Percent of Trips On Time



TheBUS
 Bus Availability



TheBUS
 Bus Miles/Major Collisions



**Oahu Transit Services - Fixed Route
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